

Why Choose *ICE*?



Because we genuinely provide outstanding service across the world - from our staff, to our management team, right down to our agents. This is reflected in the way we run our business and work with you.

In an industry dominated by multi-nationals *ICE* is uniquely positioned to provide you with a personalised service. Our uniqueness is encapsulated in our individuality, distinct talents, personal history and the educated experience of our managers and staff.

Loyal Staff

At *ICE*, we believe that "people deliver freight" - not just ships, planes and trains. Our long-term, stable and experienced staff will work with you to bring your products to the market more effectively.

Throughout your engagement we pro-actively monitor the timing of deliveries from factory of origin.

Our people are friendly, involved, and responsive; and this is unique.

Accessible Senior Management

Clients can engage directly with senior management, including the directors and company owners, and contact the person they want to see, readily and easily.

Most managerial staff at *ICE* have been with the company for over 10 years - giving you consistent advice from the knowledge acquired over a long period of time.

World-wide Coverage

ICE maintains an international network of agents chosen for their accessibility and responsiveness and who follow similar business principles to ours. Our senior management travel regularly and extensively to ensure the long-term strength of these relationships.

We are a Good Corporate Citizen



ICE is wholly Australian owned and operated. As a matter of integrity we strive to invest in the Australian economy rather than off-shoring services or personnel. We support a number of charitable Australian organisations and also adopt a Green philosophy to ensure our impact on the environment is as little as possible.

Thanks to our dedicated team of staff and rigorous adherence to best practices, *ICE* is confident of providing a service superior to that of our competitors.



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